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FOR INFORMATION ONLY

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Utility Service Rates are subject to change

Call (520) 394-2229

For further information

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ONLINE BILLING PORTAL IS NOW LIVE

We've just launched a new online billing portal to make managing and paying your services faster and easier. Check out our online billing portal at www.patagonia-az.gov to securely view statements, set up auto-pay and track your payments in one place.



Town of Patagonia, Arizona

www.patagonia-az.gov

TOWN UTILITY SERVICES



TOWN OF PATAGONIA, ARIZONA

A GUIDE TO TOWN UTILITY SERVICE FOR
RESIDENTS AND COMMERCIAL CUSTOMERS

www.patagonia-az.gov

TOWN POLICIES AND BILLING

The Town of Patagonia welcomes you to our community. Establishing utility service is one of the important steps to establishing your home or business.

This guide provides an overview of the steps to obtain utility service from the Town of Patagonia, Arizona.

POLICIES

UTILITY SERVICES:

The Town provides treatment of water and wastewater, and collection of sewage for homes and businesses. The Town is responsible for all water and sewer infrastructure in the Right-of-Way. Residents are responsible for their water service line and sewer lateral on their property. If you experience a disruption of water service or a sewer backup, please contact us at (520) 394-2229. The Town provides collection of solid waste, yard waste each week and a recycling site. In addition, large item collection can be scheduled. Garbage must be secured prior to being placed for collection. Solid waste items are placed curbside prior to 6:00 am on the day of collection. If you have questions or would like more information, contact us at (520) 394-2229.

SECURITY DEPOSIT:

Security deposits are required for all utility services (water, sewer, garbage). Security deposits are equivalent to three months of service and are due in advance. Such deposit shall be applied to any amount more than sixty (60) days past due and if said deposit is insufficient for payment of any outstanding amount, services shall be discontinued and a new deposit shall be required. If customer has an acceptable payment history with no delinquent payments, the security deposit will be credited to account one (1) year from the date of the deposit.

BILLING:

Payments are due when presented for payment and shall be deemed past due and delinquent thirty (30) days after presentment with such delinquency to be deemed retroactive to date of presentment. Delinquent sewer utility bills shall include a one-time administrative penalty of \$5.00 per month per \$100 owed. Delinquent water utility bills not paid within five (5) days of notice will have their water service turned off until full payment plus a \$25.00 service fee for re-instating service. *Ninety (90) day delinquent accounts shall constitute a lien against the property receiving service.*

TOWN OF PATAGONIA FEE SCHEDULE	
BUILDING PERMIT FEES	
\$1 TO \$2,000	Minimum fee of \$80
\$2,000 to \$25,000	\$80 for first \$2,000 plus \$17 per additional \$1,000
\$25,001 to \$100,000	\$471 for first \$25,000 plus \$12 per additional \$1,000
\$100,001 and up	\$1,372 for first \$100,000 plus \$8 per additional \$1,000
Additional building fees are as follows:	
1) Plan review fee: 65% of building fee calculated by Tables 7-A and 7-B 2) Placement inspection fee for mobile home or manufactured home: \$50.00 3) Gas or electrical permit fee: \$69.00 per connection requiring inspection 4) Reinspection fee: \$69.00 per reinspection, provided that each phase of construction is allowed for up to two (2) inspections before a reinspection fee is imposed	

NEW SERVICE:

Applications for new service must be made in person at Town Hall or by first class mail in the form prescribed by the Town Clerk. **Sanitation:** Any person occupying property generating solid waste and collected by the Town is responsible for payment of all fees for such service, and if said person is not the owner, then the owner shall be jointly responsible for paying fees accruing after receipt of notice from the Town that the occupant is thirty (30) days or more in arrears. **Sewer:** At such times as a public sewer becomes available to a property served by a private sewage disposal system, a direct connection shall be made to the public sewer in accordance with Town code. **Water:** every property within the water improvement district shall be required to have a metered water connection.

UTILITY SERVICE CHANGE

Requests for changes in your utility service must be made in writing. A photo ID may be required for account verification. Only the account holder and/or owner of the residence may make changes to utility account services.

DISCONTINUING SERVICE

When you are moving from your residence or business, please contact the Town as soon as practical prior to moving out of your property. Discontinuing service can be done at Town Hall at 310 McKeown Ave., with proper identification or by mail with a signed and notarized request.

NEW CONSTRUCTION

If you are constructing a new residence or commercial building, please contact the Town for information on establishing utility services. Connection fees will be established based upon the specific requirements of your site. If you are upgrading a site with existing utility services, connection fees will be determined based upon the new service requirements with credit for those existing on site.

TOWN OF PATAGONIA FEE SCHEDULE	
Water Account Deposit	\$81.63
Sewer Account Deposit	\$142.83
Garbage Account Deposit	\$79.65
Water turn-on/turn-off	\$25.00
Minimum Monthly Water Rate	\$27.21
Monthly Sewer Rate	\$47.61
Monthly Garbage Rate	\$26.55
Monthly Availability – Water (50% of base fee)	13.61
Monthly Availability – Sewer (50% of base fee)	\$23.81
Monthly Availability – Garbage (50% of base fee)	\$13.28
Business License Application Fee	\$70.00
Yearly Business License Fee	\$50.00
Special Event Daily Business License Fee	\$10.00
Minimum New Water Service Connection Fee	\$2,419.26
Pressure Regulator	\$102.50
Minimum New Sewer Connection Fee	\$3,225.68
COMMERCIAL GARBAGE COLLECTION FEES	
Garbage	
Monthly Pickup Fee	\$94.50
Two (2) Yard Dumpster	\$105.25
Four (4) Yard Dumpster	\$162.80
Six (6) Yard Dumpster	\$231.60

TOWN OF PATAGONIA FEE SCHEDULE	
WATER AND SEWER USER RATES AND FEES	
WATER SERVICE	FEE
Water Base Fee	\$27.21
Additional charge for first 2000 gallons	None
Additional charge for 2,001 to 10,000 gallons	\$2.29/1,000 gallons
Additional charge for 10,001 to 15,000 gallons	\$3.29/1,000 gallons
Additional charge for 15,001 to 20,000 gallons	\$4.08/1,000 gallons
Additional charge for excess of 20,000 gallons	\$4.64/1,000 gallons
Bulk / Construction Water	\$17.69/1,000 gallons
Low Income Discount	50% of Base Fee
Late Charge	\$5/month/\$100 owed
Water Meter Turn-on or Turn-off Fee	\$25.00
Water Meter Damaged by Customer Fee	\$675.00
New Service Installation Charges	\$2,419.26 minimum
SEWER SERVICE	FEE
Sewer Base Fee	\$47.60
Hotel, Motel, Inn, RV Space	\$15.98/room/RV space/month
Patagonia Union High School	\$331.51 (Sept-May) \$166.94 (June-Aug.)
Late Charge	\$5/month/\$100 owed
Low Income Discount	50% of Base Fee
New Service Connection Charges	\$3,225.68 minimum
<i>In the event that the Town costs for installing or connecting a service, either water or sewer, exceed the minimum charge, the customer shall pay the actual Town costs for such installation / connection.</i>	
YEARS 2026 +22%, 2027 +17%, 2028 0%, 2029 +4%, 2030 +4%	